

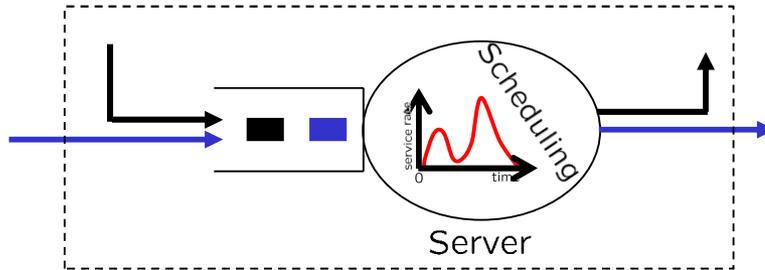
# On Some Ultra-Sharp Bounds in Queueing Systems

Florin Ciucu

University of Warwick

# Part 1: “A” Single-Queue Problem

---



- Input: arrival + service times, scheduling, etc.
- Output: the queue size, the delay, (the ruin!), ...

$$\mathbb{P}(Q > x) \approx f(x, \text{arrivals}, C, \text{scheduling})$$

- Applications: computer/communication systems, e.g., sizing server/router speeds and memories/buffers, or risk analysis

# Relative Stagnation

- **Single-node** case

- mostly **Renewal** arrivals

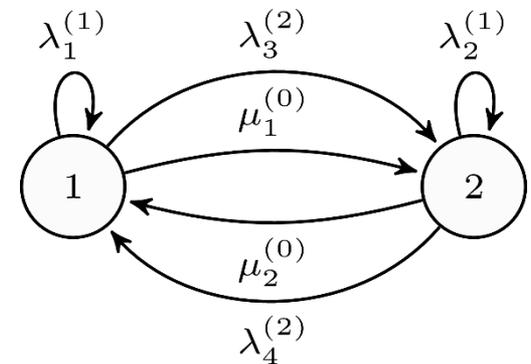
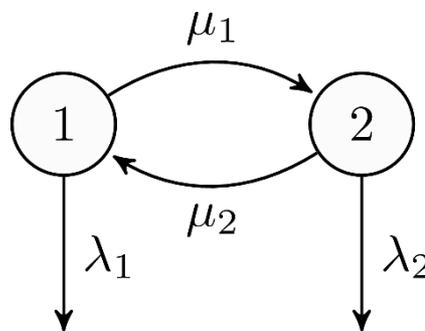
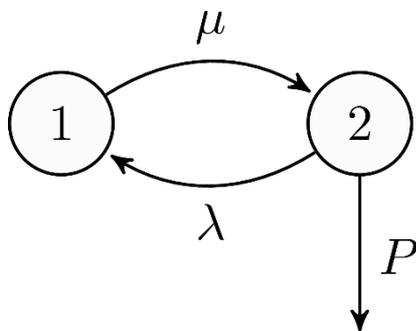
- » “easy enough” in some cases only: M/M/1, GI/M/1

- » Quickly gets very challenging, e.g., M/D/1

$$\mathbb{P}(W > x) = 1 - (1 - \rho)e^{\lambda x} \sum_{k=0}^T \frac{(k\rho - \lambda x)^k}{k!} e^{-(k-1)\rho}$$

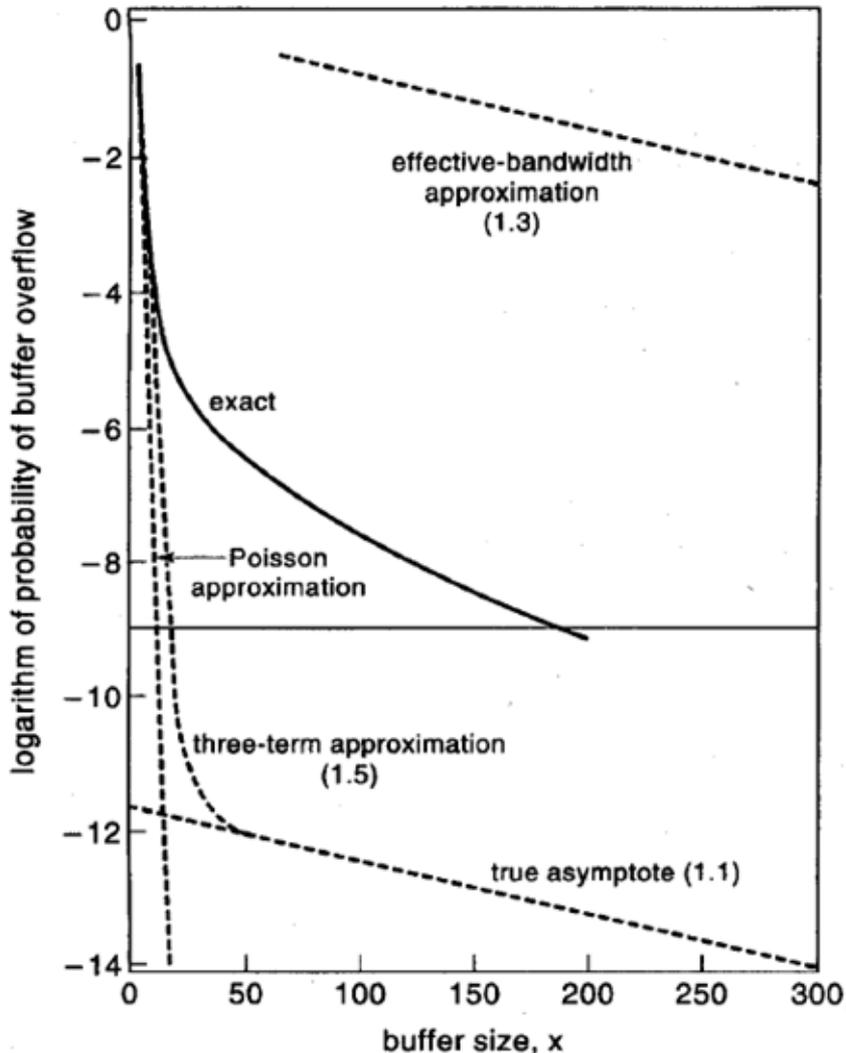
- » GI/G/1: serious computational issues ... ☹

- some **non-Renewals**



- **Multi-node** case: the inexorable assumption of Poisson arrivals ...

# A plot from the '90s



60 MMPP flows

$$\text{EBA: } \mathbb{P}(Q > x) \approx e^{-\theta x}$$

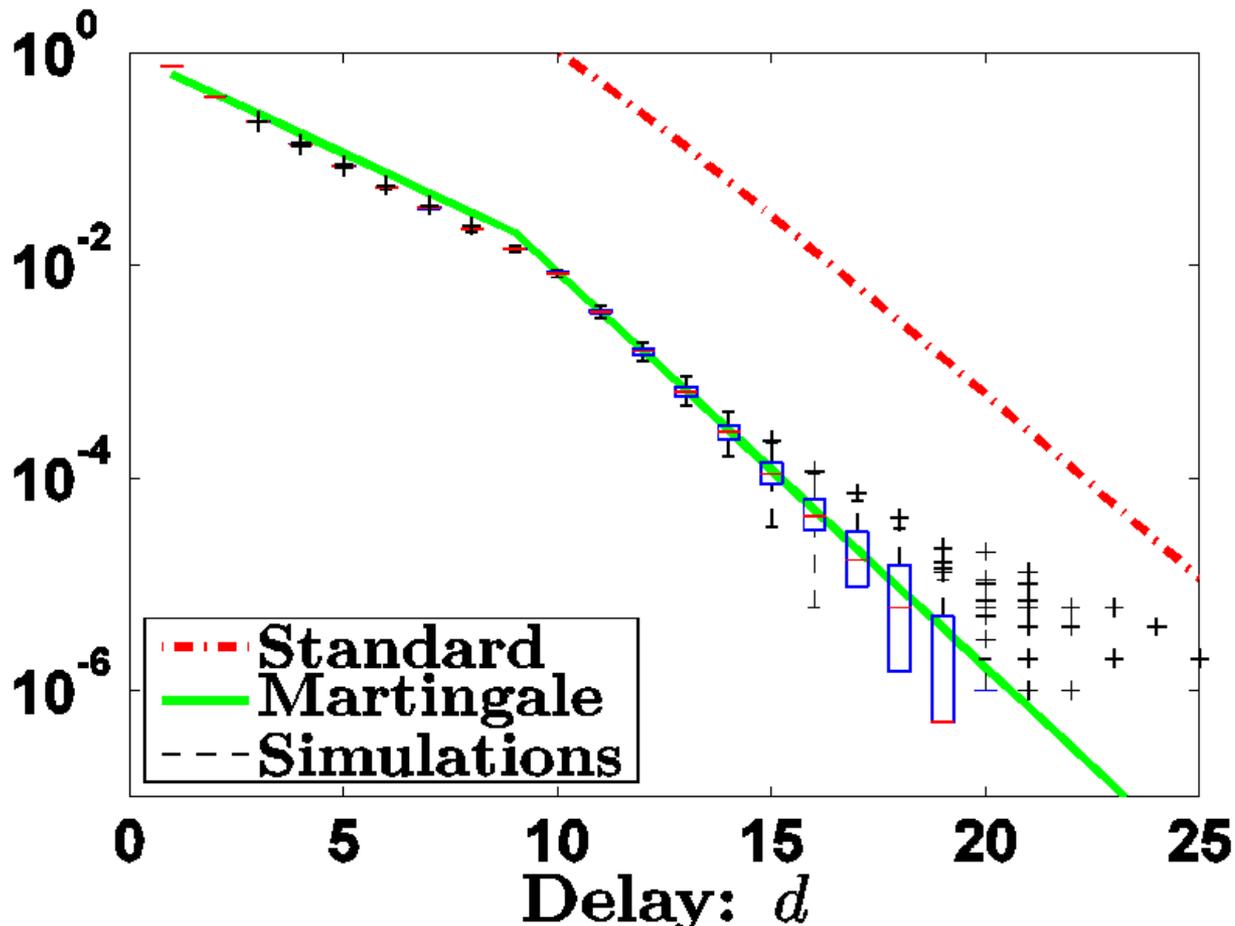
How many flows for some fixed capacity + QoS?

Method	# of flows
Exact	24
Peak Rate	7
EB	12
Average Rate	80
Poisson (approx.)	78

$$(!) \mathbb{P}(Q > x) \approx \beta e^{-N\gamma} e^{-\theta x}$$

## ... one from the 2010s (Multiplexed OnOffs / Fluid Srv / 1)

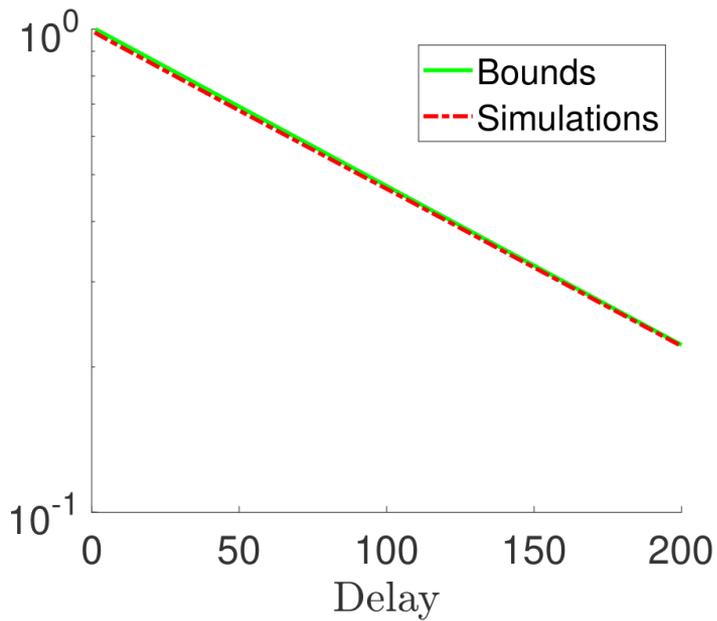
- Extension of martingale bounds (Kingman '60s, Ross '70s, Duffield '90s, etc.) to queues with scheduling (Poloczek and Ciucu)



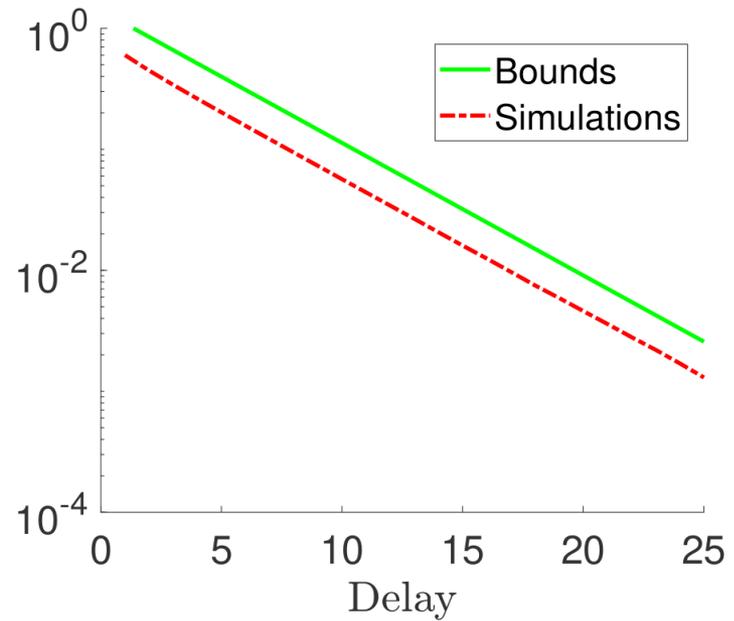
$$\rho = 0.9$$

## ... two more (multiplexed MMPPs / Fluid Srv / 1)

---



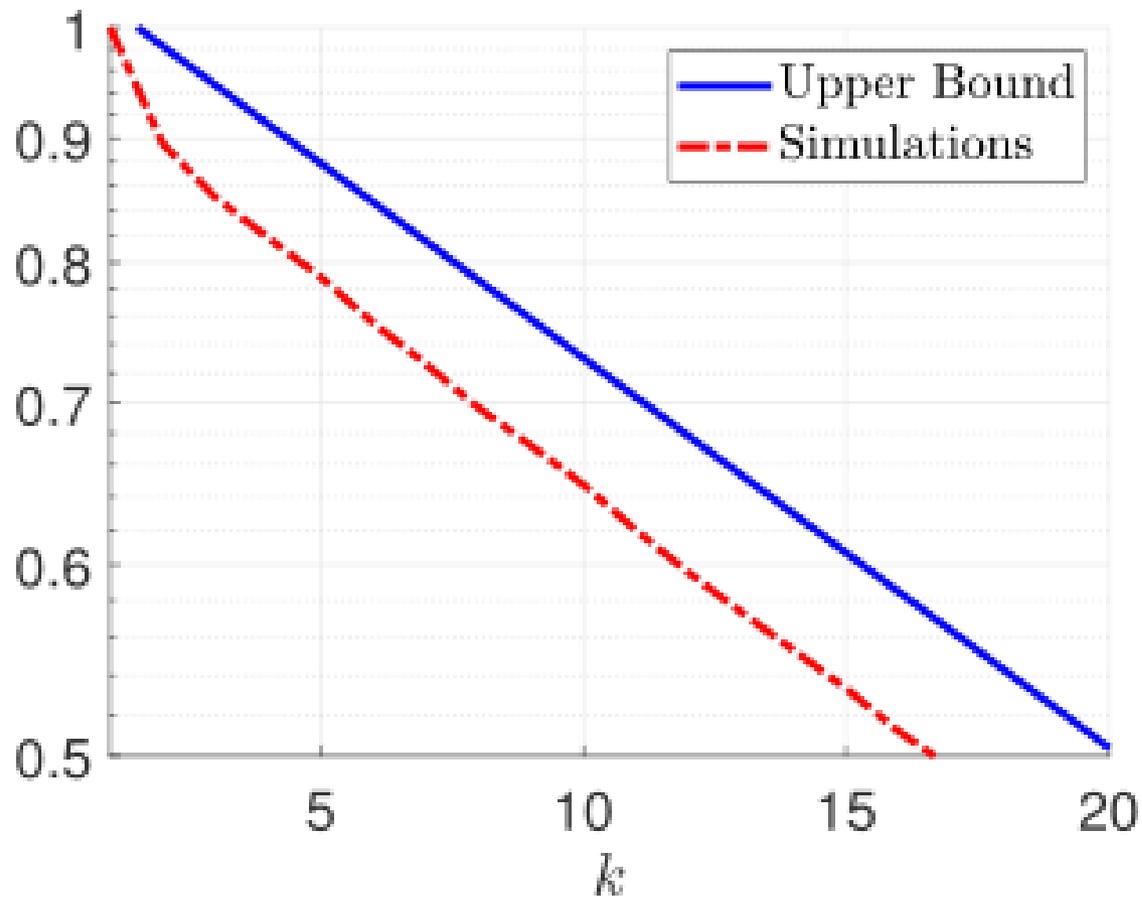
$$\rho = 0.99$$



$$\rho = 0.75$$

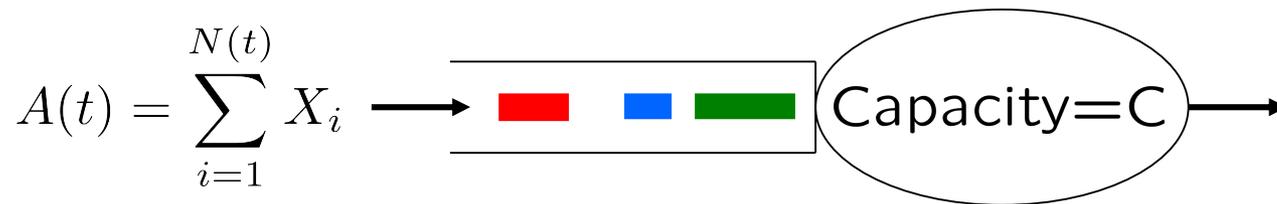
... and one from 2020s (multiplexed SMs / M / 1)

---



$$\rho = 0.9$$

# Martingale bounds - An analogy



- Lindley/Reich's equation

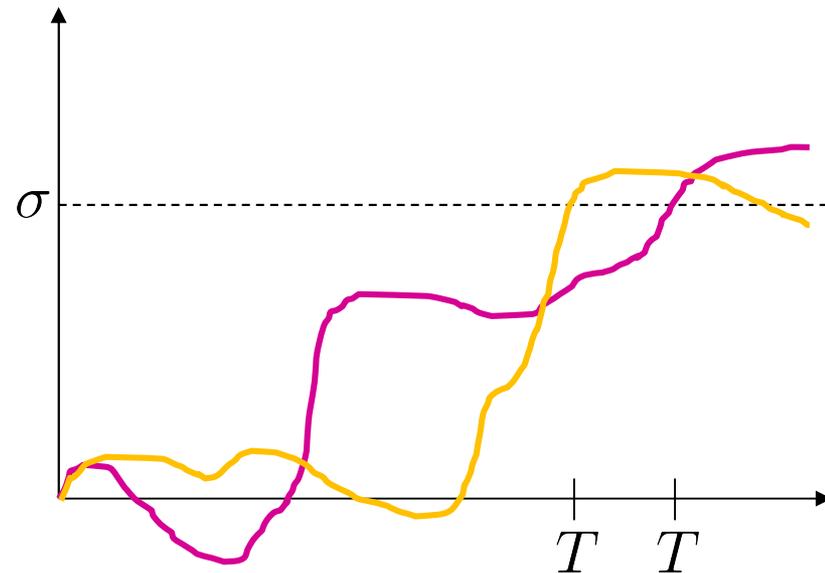
$$Q = \sup_{t \geq 0} \{A(t) - Ct\}$$

- define

$$T := \inf \{t : A(t) - Ct \geq \sigma\}$$

- then

$$\mathbb{P}(Q \geq \sigma) = \mathbb{P}(T < \infty)$$



# Stopping Time

---

- take r.v.'s  $X_1, X_2, X_3, \dots$ 
  - subscript is “time”
  - $X_i$  encodes information
- A stopping time is a r.v.  $N : \Omega \rightarrow \{1, 2, \dots\} \cup \{\infty\}$  such that  $\{N = n\}$  depends on  $X_1, X_2, \dots, X_n$  only
- first passage/hitting time
$$N = \min\{n \geq 1 \mid X_n \in A\}$$
  - e.g., time to buy/sell a stock
- $N = \infty$  w.p.  $> 0$  (?): an asymmetric random walk
$$X_n = \pm 1 \text{ w.p. } < 0.5$$
$$N = \min\{n \mid X_1 + X_2 + \dots + X_n = 1\}$$

# Stopping times are misleading ☹

---

- take iid r.v.'s  $X_1, X_2, X_3, \dots$

- by definition

$$E[X_n] = E[X_1]$$

- however, if  $N$  is a stopping time, then in general

$$E[X_N] \neq E[X_1]$$

- e.g.,  $X_n$  are Bernoulli and  $N := \min\{n \mid X_n = 1\}$

## ... but behave nicely for martingales

---

- **Def:** a sequence of r.v.'s  $X_1, X_2, X_3, \dots$  is a martingale if

$$E[|X_n|] < \infty$$

$$E[X_{n+1} | X_1, X_2, \dots, X_n] = X_n$$

$$\Leftrightarrow E[X_{n+1} - X_n | X_1, X_2, \dots, X_n] = 0$$

- intuitive properties

- it has "memory"
- ensures a "fair game"

- not everything is a martingale, e.g.,

- an iid sequence (no memory!)
- a Markov process; requires some "transform"

# Optional Stopping Theorem (OST)

---

- immediate property of a martingale  $X_1, X_2, X_3, \dots$

$$E[X_n] = E[X_1]$$

- property preserved for stopping times, i.e.,

$$E[X_N] = E[X_1]$$

subject to

$N$  is bounded

counterexample

$$Y_n = \pm 1 \text{ w.p. } 0.5$$

$$N = \min \{n \mid Y_1 + Y_2 + \dots + Y_n = 1\}$$

facts

$$X_n := Y_1 + Y_2 + \dots + Y_n$$

$$1 = E[X_N] \neq E[X_1] = 0$$

# Kingman (1964) bound for GI/G/1

---

- Inter-arrivals  $T_n$ , service times  $S_n$ , drift  $X_n = S_n - T_n$ ,  $E[X_1] < 0$
- Waiting time

$$W = \max_n \{X_1 + X_2 + \cdots + X_n\}$$

- The analogy ...

$$\mathbb{P}(W \geq \sigma) = \mathbb{P}(T < \infty), \quad T := \min \{n : X_1 + \cdots + X_n \geq \sigma\}$$

- Exponential martingale

$$M_n := e^{\theta(X_1 + \cdots + X_n)}, \quad \mathbb{E}[e^{\theta X_1}] = 1 \quad (\text{for some } \theta > 0)$$

- OST

$$\begin{aligned} 1 = \mathbb{E}[M_0] &= \mathbb{E}[M_{T \wedge n}] = \mathbb{E}[M_{T \wedge n} \mathbf{1}_{T \leq n}] + \mathbb{E}[M_{T \wedge n} \mathbf{1}_{T > n}] \\ &= \mathbb{E}[M_T \mathbf{1}_{T \leq n}] \\ &= \mathbb{E}\left[e^{\theta(X_1 + \cdots + X_T)} \mathbf{1}_{T \leq n}\right] \\ &\geq e^{\theta\sigma} \mathbb{E}[\mathbf{1}_{T \leq n}] = e^{\theta\sigma} \mathbb{P}(T \leq n), \quad n \rightarrow \infty. \end{aligned}$$

# Zooming in

---

- Some facts

$$T := \min \{n : X_1 + \cdots + X_n \geq \sigma\}$$

$T = \infty$  w.p.  $> 0$  because the drift  $\mathbb{E}[X_1] < 0$

$$1 = \mathbb{E} \left[ e^{\theta(X_1 + \cdots + X_T)} \mathbf{1}_{T < \infty} \right] \geq e^{\theta\sigma} \mathbb{E} [\mathbf{1}_{T < \infty}]$$

- Idea: construct an auxiliary probability measure under which

$$T < \infty \text{ w.p. } 1$$

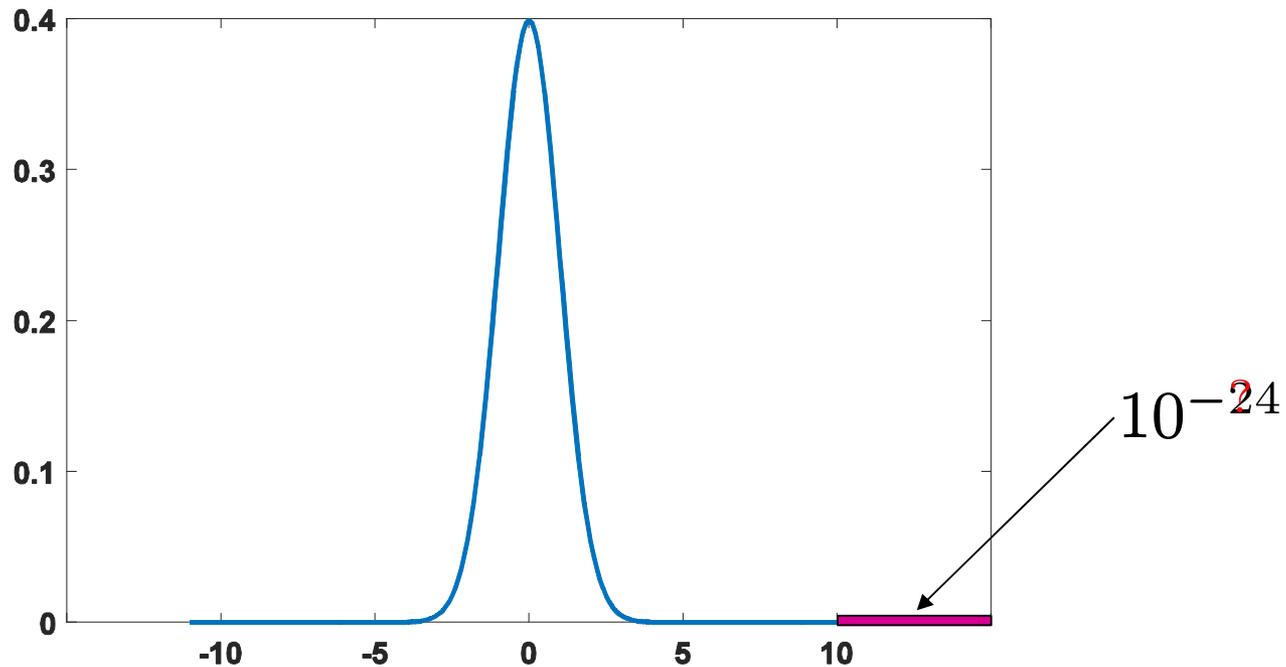
- ... by forcing a positive drift

# Intermezzo: Importance (Weighted) Sampling

---

- Given  $X \sim \mathcal{N}(0, 1)$  and  $x = 10$ , estimate the tail

$$p = \mathbb{P}(X > x)$$



- Solution 1: Integrate  $p = \frac{1}{2\pi} \int_x^\infty e^{-\frac{t^2}{2}} dt \dots$

# Importance Sampling (contd.)

---

- Solution 2: Monte-Carlo simulations
  - generate

$$X_1, X_2, \dots, X_n$$

- ... and estimate

$$p \approx \frac{1_{\{X_1 > x\}} + 1_{\{X_2 > x\}} + \dots + 1_{\{X_n > x\}}}{n}$$

- the estimator has a very large relative error  $\approx \frac{1}{n\sqrt{p}}$

# Importance Sampling (contd.)

---

- Solution 3: Change of Measure

- generate

$$Y_1, Y_2, \dots, Y_n$$

- ... for some law of  $Y_k$

- ... and use the weighted-estimate

$$p \approx \frac{L(Y_1)1_{\{Y_1 > x\}} + L(Y_2)1_{\{Y_2 > x\}} + \dots + L(Y_n)1_{\{Y_n > x\}}}{n}$$

- and hoping for a lower variance of  $L(Y_k)1_{\{Y_k > x\}}$

# Change of Measure

---

- ... or more exactly change of probability space in which measures computed “differently”

$$E_f [h(X)] = E_g [h(Y)L(Y)], \text{ where } X \sim f, Y \sim g$$

old space                      new space

- quite straightforward

$$\int h(t) f(t) dt = \int h(t) \frac{f(t)}{g(t)} g(t) dt$$

where

$$L(t) := \frac{f(t)}{g(t)}$$

# Back to Importance Sampling

---

- Recall the goal

$$p \approx \frac{L(Y_1)1_{\{Y_1 > x\}} + L(Y_2)1_{\{Y_2 > x\}} + \dots + L(Y_n)1_{\{Y_n > x\}}}{n}$$

- Take

$$Y \sim \mathcal{N}(x, 1)$$

- ... which yields

$$p = \int_x^\infty \frac{f(t)}{g(t)} g(t) dt \approx \frac{\sum_k \frac{f(Y_k)}{g(Y_k)} I_{\{Y_k > x\}}}{n}$$

- (!)  $\approx$  half of the samples counted but with smaller weights

## Recall: want to make the drift positive

---

- some notation

$$\mathbb{X} = (X_n)_n, \mathcal{F}_n = \sigma(X_1, \dots, X_n), \mathcal{F} := \mathcal{F}_\infty, (\Omega, \mathcal{F}, \mathbb{P})$$

$\mathbb{P}_n$  the restriction of  $\mathbb{P}$  on  $\mathcal{F}_n$

$$\phi(\theta) = \mathbb{E}[e^{\theta X}] < \infty \text{ for some } \theta > 0$$

- Define (  $\forall n$  and  $A \in \mathcal{F}_n$  )

$$\mathbb{P}_{n,\theta}(A) := \mathbb{E} \left[ \frac{e^{\theta(X_1 + \dots + X_n)}}{\phi(\theta)^n} I_A \right] = \int_A \frac{e^{\theta(X_1 + \dots + X_n)}}{\phi(\theta)^n} d\mathbb{P}_n ,$$

- Kolmogorov's extension theorem implies

$\exists \mathbb{P}_\theta$  on  $(\Omega, \mathcal{F})$  s.t.  $\mathbb{P}_{n,\theta}$  is the restriction of  $\mathbb{P}_\theta$  on  $\mathcal{F}_n$

## Forcing a positive drift (contd.)

---

- Assuming

$$\phi(\theta) = \mathbb{E} [e^{\theta X}] = 1 \text{ for some } \theta > 0$$

... implies

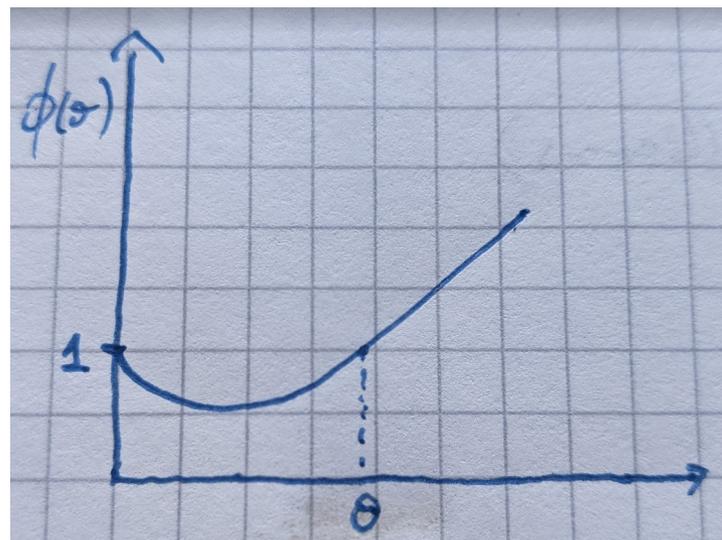
$$\phi'(\theta) = \mathbb{E}[X e^{\theta X}] > 0$$

and

$$\mathbb{E}_{\theta}[X] = \mathbb{E} [X e^{\theta X}] > 0$$

- Hence, on the new space

$$\mathbb{P}_{\theta}(T < \infty) = 1$$



## A “new” formulation for W’s CCDF

---

- Wald’s fundamental identity

$$\mathbb{E}_\theta [Y I_{T < \infty}] = \mathbb{E} \left[ Y e^{\theta(X_1 + \dots + X_T)} \phi(\theta)^{-T} I_{T < \infty} \right] \quad \forall Y \geq 0 \quad \forall \text{st.t. } T$$

- Taking  $Y = e^{-\theta(X_1 + \dots + X_T)}$

$$\mathbb{E} [1_{T < \infty}] = \mathbb{E}_\theta \left[ e^{-\theta(X_1 + \dots + X_T)} 1_{T < \infty} \right]$$

- ... and hence

$$\mathbb{P}(W > \sigma) = \mathbb{E}_\theta \left[ e^{-\theta(X_1 + \dots + X_T)} \right] = e^{-\theta\sigma} \mathbb{E}_\theta \left[ e^{-\theta R_\sigma} \right]$$

for the overshoot

$$\mathbb{R}_\sigma := X_1 + \dots + X_T - \sigma$$

# Main Result (GI/G/1)

## Theorem

$$\mathbb{P}(W > \sigma) = e^{-\theta\sigma} \left( 1 - \sum_{n=1}^{\infty} g_n(\sigma) \right)$$

$$\begin{aligned} g_n(\sigma) &:= \mathbb{E} \left[ \left( e^{\theta \sum_{i=1}^n X_i} - e^{\theta\sigma} \right) 1_{\{T=n\}} \right] \\ &= \mathbb{E} \left[ e^{\theta X_1} g_{n-1}(\sigma - X_1) 1_{X_1 \leq \sigma} \right] \end{aligned}$$

- Based on the overshoot's expansion

$$\{R_\sigma > x\} = \cup_{n \geq 1} \left\{ \sum_{i=1}^n X_i > \sigma + x, \max_{1 \leq k \leq n-1} \sum_{i=1}^k X_i \leq \sigma \right\}$$

... and integration

$$\mathbb{E}_\theta \left[ e^{-\theta R_\sigma} \right] = \int_0^1 \mathbb{P}_\theta \left( e^{-\theta R_\sigma} > y \right) dy = \dots$$

## Example: M/D/1

---

- Arrival rate  $\lambda$ , service time  $S$

$$\rho = \lambda S, \quad \frac{\lambda}{\lambda + \theta} e^{\theta S} = 1$$

- Bounds using either one or two (first) terms

$$\mathbb{P}(W > \sigma) \leq 1 - \frac{\theta S}{\rho} e^{-\theta S} e^{-\lambda(S-\sigma)}$$

$$\mathbb{P}(W > \sigma) \leq 1 - (1 + \theta S e^{-\theta S} - e^{-2\theta S}) e^{-\lambda(2S-\sigma)}$$

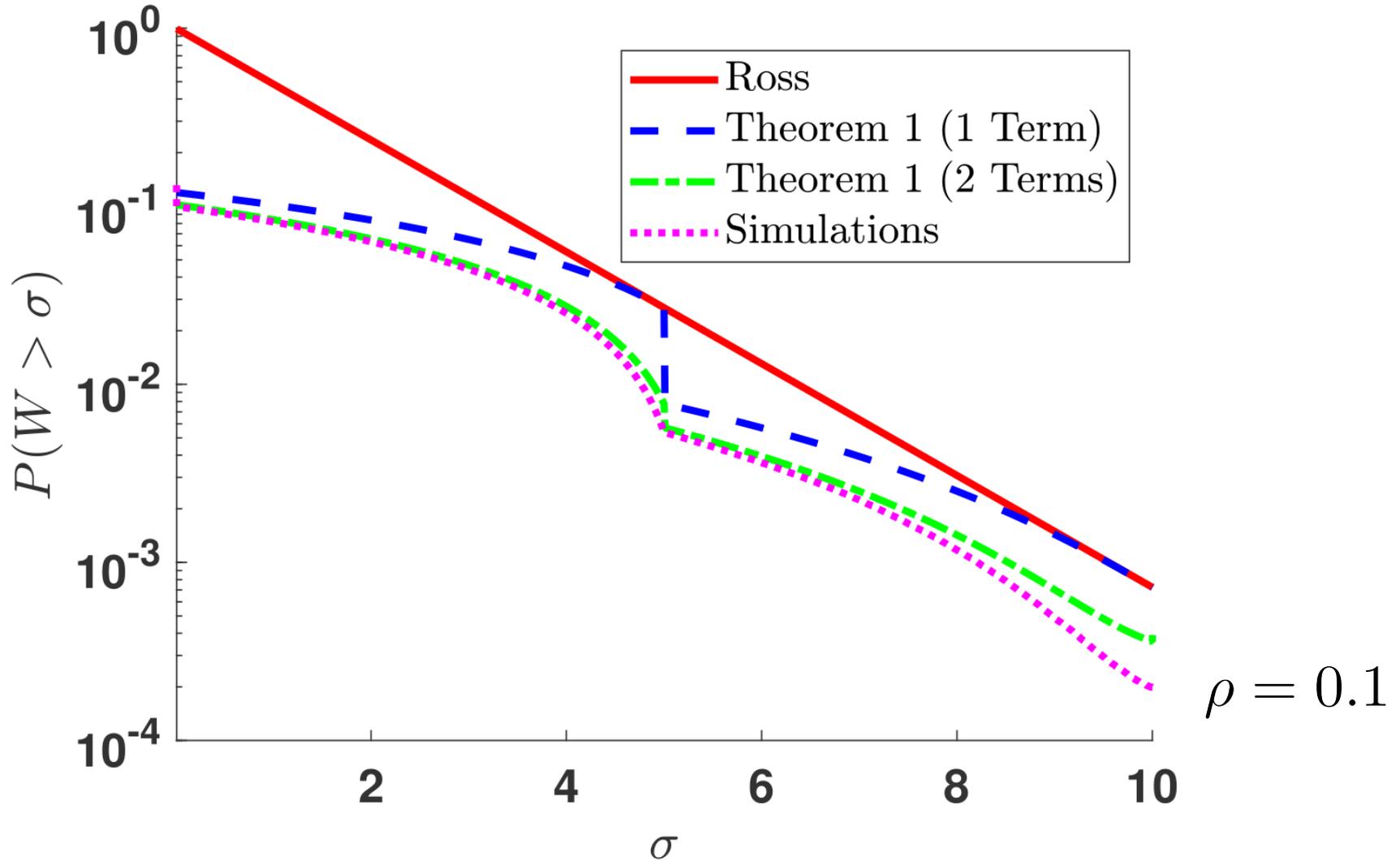
- Ross bound

$$\mathbb{P}(W > \sigma) \leq \frac{1}{\inf_{x \geq 0} \mathbb{E} [e^{\theta(X-x)} \mid X > x]} e^{-\theta \sigma}$$

- Exact result

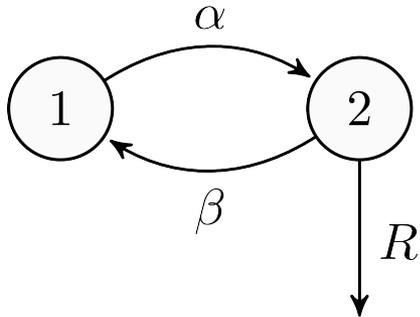
$$\mathbb{P}(W > \sigma) = 1 - (1 - \rho) e^{\lambda \sigma} \sum_{k=0}^{\lfloor \frac{\sigma}{S} \rfloor} \frac{(k\rho - \lambda\sigma)^k}{k!} e^{-(k-1)\rho}$$

# Simulations



# Non-Renewals: Markov On-Off

---



- More Bursty than Poisson (i.e.,  $\alpha + \beta < 1$ )

$$\mathbb{P}(Q > \sigma) \approx \gamma^N e^{-\theta\sigma}, \quad \text{where } \gamma < 1$$

- Less Bursty than Poisson (i.e.,  $\alpha + \beta > 1$ )

$$\mathbb{P}(Q > \sigma) \approx \zeta^N e^{-\theta\sigma}, \quad \text{where } \zeta \geq 1$$

# The Exact Result

---

$N_l$  sources of type  $l$        $Q_{k,i}^{(l)} = \mathbb{P}(a_{l,n+1} = i \mid a_{l,n} = k)$

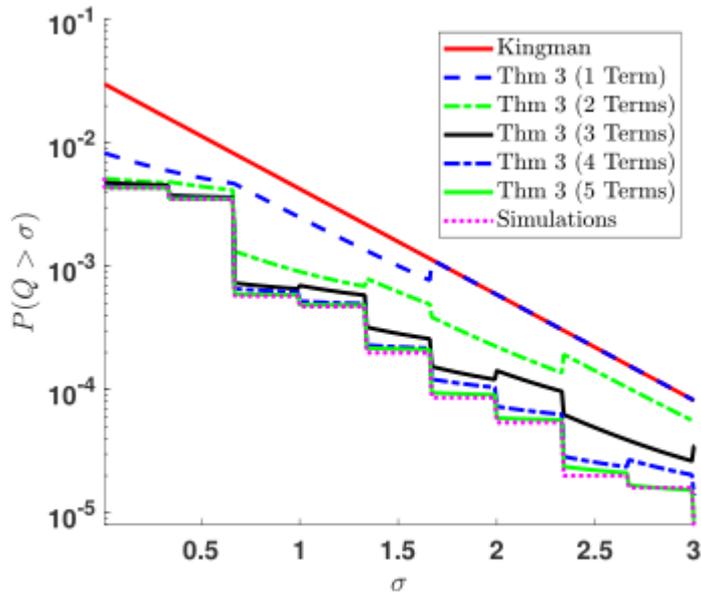
$\theta, h_{\cdot,\cdot}$  solutions of eigenvalue(vector) eqs

$$\mathbb{P}(Q > \sigma) = e^{-\theta\sigma} \left\{ \frac{\left( \frac{\alpha_1 h_{1,1} + \beta_1 h_{1,0}}{\alpha_1 + \beta_1} \right)^{N_1} \left( \frac{\alpha_2 h_{2,1} + \beta_2 h_{2,0}}{\alpha_2 + \beta_2} \right)^{N_2}}{H} - \sum_{k=1}^{\infty} g_k(\sigma) \right\}$$

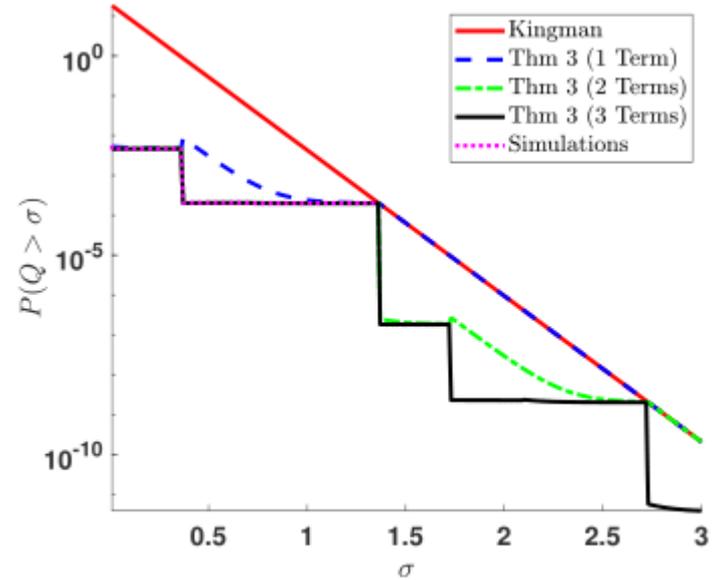
$$g_n(\sigma) = \sum q_{i_1}^{(1)} Q_{i_1, i_2}^{(1)} \cdots Q_{1_{n-1}, i_n}^{(1)} q_{j_1}^{(2)} Q_{j_1, j_2}^{(2)} \cdots Q_{j_{n-1}, j_n}^{(2)} \\ \times \left( \frac{h_{1,1}^{i_n} h_{1,0}^{N_1 - i_n} h_{2,1}^{j_n} h_{2,0}^{N_2 - j_n}}{H} e^{\theta(i_1 + j_1 + \cdots + i_n + j_n)R - n\theta C} - e^{\theta\sigma} \right)$$

$$\text{Sum jointly taken after } \left\{ \begin{array}{l} \max_{1 \leq k \leq n-1} \left\{ \sum_{t=1}^k (i_t + j_t) - \frac{kC}{R} \right\} \leq \frac{\sigma}{R} \\ \sum_{t=1}^n (i_t + j_t) - \frac{nC}{R} > \frac{\sigma}{R} \end{array} \right.$$

# Simulations



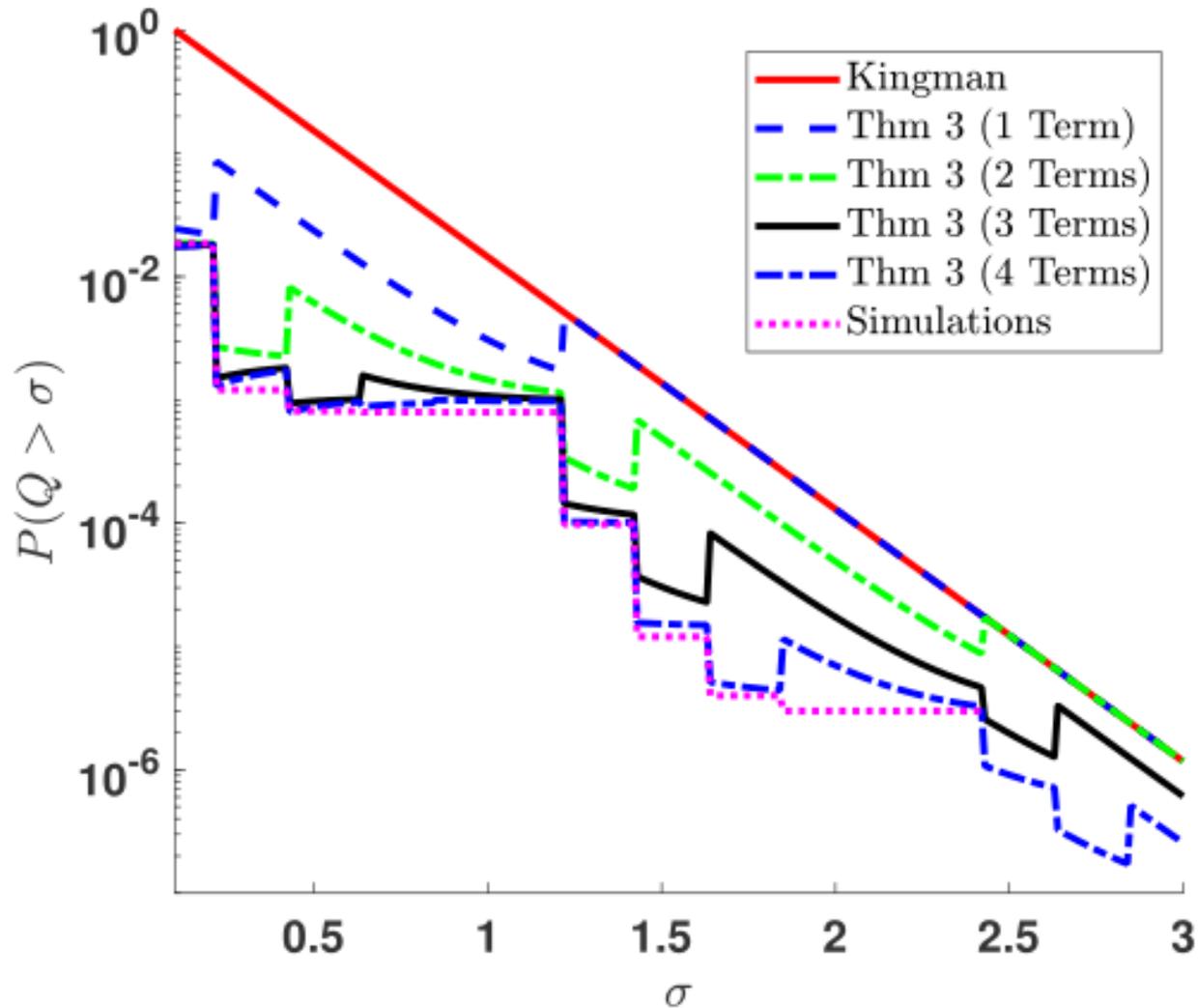
(a) *more bursty*:  $\alpha = 0.1$ ,  $\beta = 0.5$



(b) *less bursty*:  $\alpha = 0.2$ ,  $\beta = 0.9$

$$N = 5$$
$$\rho = 0.25$$

# Simulations (Multiplexing More + Less Bursty ...)



## Part 2: Bounds on sojourn times

---

M/M/1 -> M/M/1 tandem



local **sojourn** time = local **waiting** time + local **service** time

**sojourn / waiting** time =  $\sum$  local **sojourn / waiting** times

- local sojourn times are independent but local waiting times aren't

$$\mathbb{P}(W_2 = 0 \mid W_1 = 0) > \mathbb{P}(W_2 = 0)$$

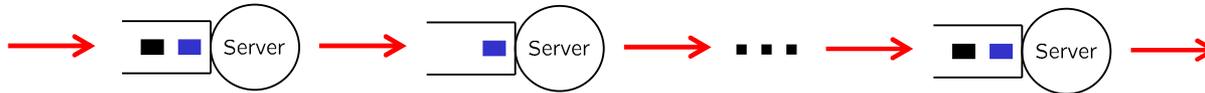
waiting times of the same (arbitrary) job

$$\Leftrightarrow \mathbb{P}(N_2(X + Y) = 0 \mid N_1(X) = 0) > \mathbb{P}(N_2(X + Y) = 0)$$

- distribution of waiting time non-trivial; LSTs available
- Erlang sojourn times in feedforward Jackson networks; LSTs ...

# Aim 1: non-Poisson arrivals

- tandem network



- general arrivals
- light-tailed service times
- a fundamental (large-deviations) result (Ganesh '98)

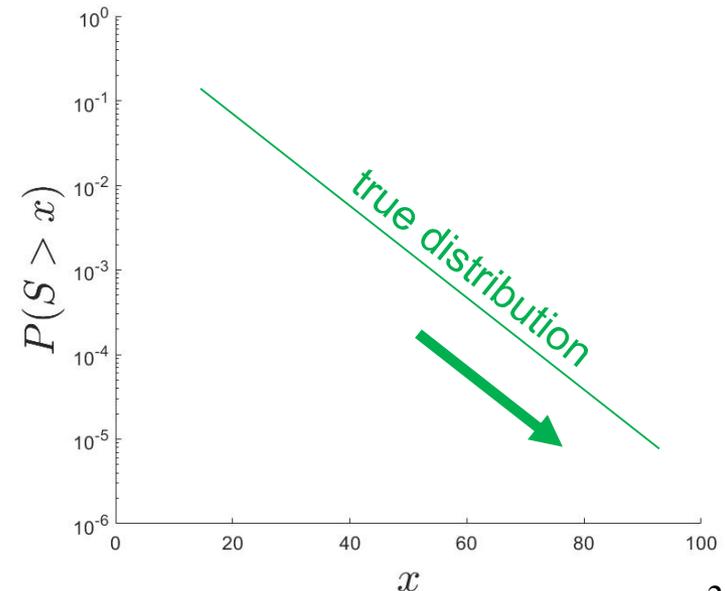
$$\lim_{x \rightarrow \infty} \frac{\ln \mathbb{P}(\mathcal{S} > x)}{x} = -\theta$$

- (!) exact decay rate in the limit

$$\mathbb{P}(\mathcal{S} > x) = \Theta(e^{-\theta x})$$

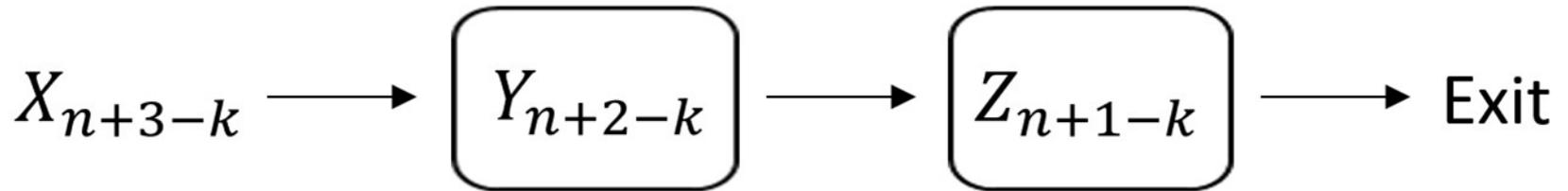
- Aim 2: **finite**  $x$

$$\mathbb{P}(\mathcal{S} > x) = K \cdot e^{-\theta x} + o(e^{-\theta x})$$



# A tandem of 2 queues

---



- e.g., job  $n$

- arrival time:  $X_3$  (after job  $n - 1$ )

- service times:  $Y_2$  and  $Z_1$

$n$  : number of jobs

$k$  : a generic job

- Exit time of job  $k + 1$  from tandem (Lindley's equation)

$$\tau_{k+1}^{(2)} = \max\{\tau_k^{(2)}, \tau_{k+1}^{(1)}\} + Z_{n-k}$$

- Exit time of job  $n$

superscript : queue number

$$\tau_n := \max_{1 \leq i < j \leq n+2} X_{n+2} + \cdots + X_{j+1} + Y_j + \cdots + Y_{i+1} + Z_i + \cdots + Z_1$$

- ... and the sojourn time

$$\mathcal{S}_n := \tau_n - (X_3 + \cdots + X_{n+2})$$

# (Stationary) sojourn time representations

---

- Standard

$$\mathcal{S} = \max_{0 \leq i \leq j \leq \infty} Z_0 + \cdots + Z_i + Y_i + \cdots + Y_j - (X_0 + \cdots + X_{j-1})$$

- New

$$\mathcal{S} = \max\{T_2^1, T_2^2\} + Z_1$$

$$T_k^1 := \max_{k \leq i} Y_k + U_{k+1} + \cdots + U_i$$

$$T_k^2 := \max_{k \leq i < j} Z_k + V_{k+1} + \cdots + V_i + U_{i+1} + \cdots + U_j$$

$$(U, V) \simeq (Y - X, Z - X)$$

# Those random walks ...

---

$$\mathcal{S} = \max\{T_2^1, T_2^2\} + Z_1$$

- Recursive representations

$$T_k^1 = Y_k + (T_{k+1}^1 - X_{k+1})_+$$

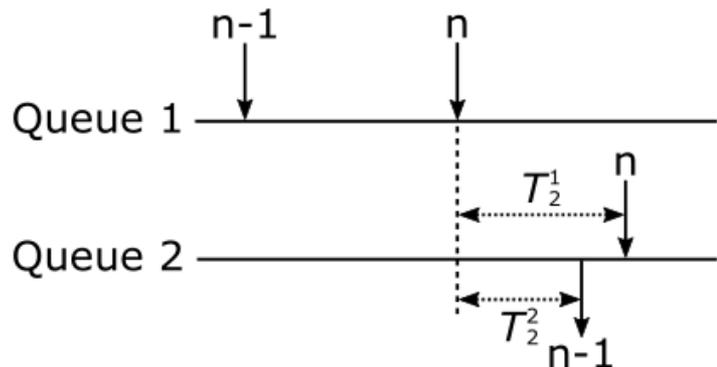
$$T_k^2 = \max\{T_{k+1}^1, T_{k+1}^2\} + Z_k - X_{k+1}$$

- Queueing interpretation

$T_2^1$  = sojourn time of job  $n$  at queue 1 (in the limit  $n \rightarrow \infty$ )

$T_2^2$  = exit time of job  $n - 1$  at queue 2

– arrival time of job  $n$  at queue 1



sojourn = exit – arrival

# Main result

---

$$\mathcal{S} = \max\{T_2^1, T_2^2\} + Z_1$$

$$(U, V) \simeq (Y - X, Z - X)$$

## Theorem

$$\psi(u, v) := \mathbb{P}(T_1^1 \leq u, T_1^2 \leq v)$$

is the unique solution of

$$\mathbb{E} \left[ \mathbb{1}_{\{u \geq Y\}} \psi((u - U) \wedge (v - V), v - V) \right] = \psi(u, v)$$

on

$$\mathcal{D}_2 := \{(v, v) : v \leq 0\} \cup \{(u, v) : u \leq v \leq 0\}$$

## Consequence: bounds on the sojourn time

---

- Recall  $\mathcal{S} = \max\{T_2^1, T_2^2\} + Z_1$   
 $\psi(u, v) := \mathbb{P}(T_1^1 \leq u, T_1^2 \leq v)$   
 $\mathbb{E} [\mathbf{1}_{\{u \geq Y\}} \psi((u - U) \wedge (v - V), v - V)] = \psi(u, v)$

**Property:** If

$$\mathbb{E} [\mathbf{1}_{\{u \geq Y\}} \gamma((u - U) \wedge (v - V), v - V)] \geq \gamma(u, v) \quad \forall (u, v)$$

then  $\psi \geq \gamma$ .

- ... implies the bounds

$$\mathbb{P}(\mathcal{S} > x) \leq 1 - \mathbb{E} [\mathbf{1}_{\{x \geq Z_1\}} \gamma(x - Z_1, x - Z_1)]$$

# Polynomial-Exponential structure of gamma

---

**Theorem 1** (EXISTENCE OF POLY-EXP UPPER BOUNDS) *Define*

$$\theta_1 := \sup\{r > 0 : \mathbb{E}[e^{rU}] \leq 1\}, \quad \theta_2 := \sup\{r > 0 : \max\{\mathbb{E}[e^{rU}], \mathbb{E}[e^{rV}]\} \leq 1\}$$

$$I_U(r) := \begin{cases} 1 & \text{if } \mathbb{E}[e^{rU}] = 1 \\ 0 & \text{otherwise} \end{cases}, \quad I_V(r) := \begin{cases} 1 & \text{if } \mathbb{E}[e^{rV}] = 1 \\ 0 & \text{otherwise} \end{cases}$$

for random variables  $U, V$ . Assume that there exists a constant  $K$  such that for all  $v \geq 0$

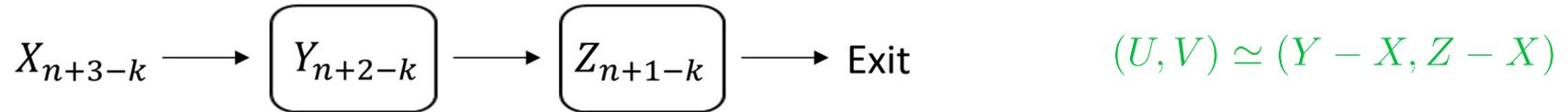
$$\mathbb{E} \left[ (V - v)e^{\theta_2(V-v)} \mid V > v \right] \leq K < \infty .$$

Then there exist a positive constant  $P_1 \geq 0$  and a polynomial  $P_2 : \mathbb{R}^2 \rightarrow \mathbb{R}$  of degree  $I_V(\theta_2)$  and satisfying  $P_2(u, v) \geq 0 \forall v \geq u \geq 0$ , such that

$$\gamma(u, v) := \mathbb{1}_{\{v \geq u \geq 0\}} \left[ 1 - P_1 e^{-\theta_1 u} - P_2(u, v) e^{-\theta_2 v} \right] \quad \forall (u, v) \in \mathcal{D}_2$$

satisfies the requirements for the “Property”.

# Where is the bottleneck?



$$\theta_1 := \sup\{r > 0 : \mathbb{E}[e^{rU}] \leq 1\}, \quad \theta_2 := \sup\{r > 0 : \max\{\mathbb{E}[e^{rU}], \mathbb{E}[e^{rV}]\} \leq 1\}$$

$$I_U(r) := \begin{cases} 1 & \text{if } \mathbb{E}[e^{rU}] = 1 \\ 0 & \text{otherwise} \end{cases}, \quad I_V(r) := \begin{cases} 1 & \text{if } \mathbb{E}[e^{rV}] = 1 \\ 0 & \text{otherwise} \end{cases}$$

- Queue 1 is bottleneck:  $\mathbb{E}[U] > \mathbb{E}[V]$

$$\implies \theta_1 = \theta_2, \quad I_V(\theta_2) = 0, \quad \deg(P_2) = 0$$

$$\gamma(u, v) := \mathbb{1}_{\{v \geq u \geq 0\}} [1 - P_1 e^{-\theta_1 u} - c e^{-\theta_2 v}] \quad \forall (u, v) \in \mathcal{D}_2$$

- Queue 2 is bottleneck:  $\mathbb{E}[U] < \mathbb{E}[V]$  (... and Y is not "thin"-tailed)

$$\implies \theta_1 > \theta_2, \quad I_V(\theta_2) = 1, \quad \deg(P_2) = 1$$

$$\gamma(u, v) := \mathbb{1}_{\{v \geq u \geq 0\}} [1 - P_1 e^{-\theta_1 u} - (au + bv + c) e^{-\theta_2 v}] \quad \forall (u, v) \in \mathcal{D}_2$$

## Gamma in action; the G/M/1 $\rightarrow$ $\cdot$ /M/1 case

---

- Need to find

$$\gamma(u, v) := \mathbb{1}_{\{v \geq u \geq 0\}} \left[ 1 - Ae^{-\theta u} - (B + Cu + Dv)e^{-\theta v} \right]$$

- ... such that the parameters A, B, C, D satisfy

$$\mathbb{E} \left[ \mathbb{1}_{\{u \geq Y, v \geq V\}} \left[ 1 - Ae^{-\theta[(u-U) \wedge (v-V)]} - (B + C[(u-U) \wedge (v-V)] + D(v-V))e^{-\theta(v-V)} \right] \right] \geq 1 - Ae^{-\theta u} - (B + Cu + Dv)e^{-\theta v}$$

# A sufficient condition

---

**Lemma 1** *The following set of five inequalities is sufficient to satisfy ...*

$$AK_0^Y(u)\mathbb{E}[e^{-\theta X}] \geq 1$$

$$CK_1^Z(v - u + Y) + A(1 - K_0^Z(v - u + Y)) \geq 0$$

$$C\mathbb{E}[Ue^{\theta V}] + D\mathbb{E}[Ve^{\theta V}] \geq 0$$

$$B + C\mathbb{E}[(u - U)e^{\theta V} \mid Y > u] + D\mathbb{E}[(v - V)e^{\theta V}] \geq 0$$

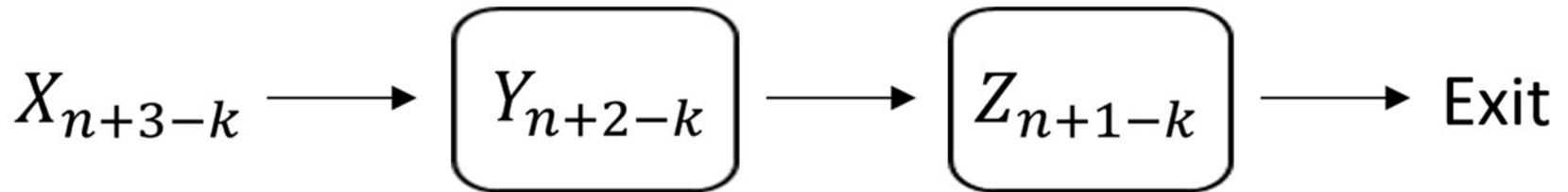
$$(A + B)K_0^Z(v + X) - (C + D)K_1^Z(v + X) \geq 1 .$$

*If the above five are equalities, then  $\gamma = \psi$ .*

$$K_i^R(r) := \mathbb{E}[(R - r)^i e^{\theta(R-r)} \mid R > r]$$

## Closed-form bounds for G/M/1 $\rightarrow$ M/M/1

---



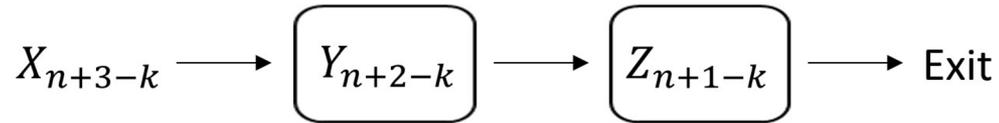
$$\mathbb{P}(\mathcal{S} > x) \leq \begin{cases} (1 + \theta x)e^{-\theta x} + \theta \left( \frac{1}{\mu} - \frac{\alpha\mu}{\mu - \theta} \right) (e^{-\theta x} - e^{-\mu x}) \\ \left( 1 + \frac{\theta^2}{\mu(1 - \alpha\mu)} x \right) e^{-\theta x}, \text{ if } \alpha > \frac{\mu - \theta}{\mu^2} \end{cases}$$

$$\mathbb{E}[e^{-\theta X}] = (\mu - \theta)/\mu, \quad \alpha := \mathbb{E}[Xe^{-\theta X}], \quad \beta := \mathbb{E}[e^{-\mu X}]$$

$$\mathbb{P}(\mathcal{W} > x) \leq \begin{cases} \left( 1 - \frac{2\theta^2}{\mu(\mu + \theta)} + \frac{\theta(\mu - \theta)}{\mu + \theta} x \right) e^{-\theta x} + \beta \left( \frac{\theta\mu\alpha}{2(\mu - \theta)} - \frac{\theta}{2\mu} \right) e^{-\mu x} \\ \left( 1 - \frac{2\theta}{\mu} + \frac{2\theta^2(2 - \alpha\mu)}{(\mu + \theta)^2(1 - \alpha\mu)} + \frac{\theta^2(\mu - \theta)}{\mu(\mu + \theta)(1 - \alpha\mu)} x \right) e^{-\theta x} \end{cases}$$

## The M/M/1 $\rightarrow$ M/M/1 case

---



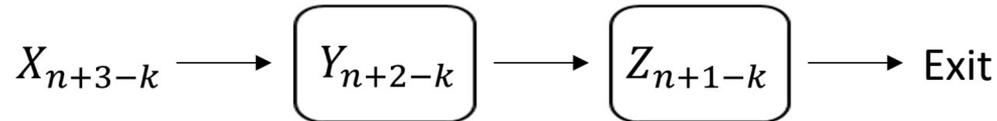
$$\mathbb{P}(\mathcal{S} > x) = (1 + \theta x)e^{-\theta x}$$

$$\theta = \mu - \lambda$$

$$\mathbb{P}(\mathcal{W} > x) = \left( 1 - \frac{2\theta^2}{\mu(\mu + \theta)} + \frac{x(\mu - \theta)\theta}{\mu + \theta} \right) e^{-\theta x}$$

# The large-deviations approach

---

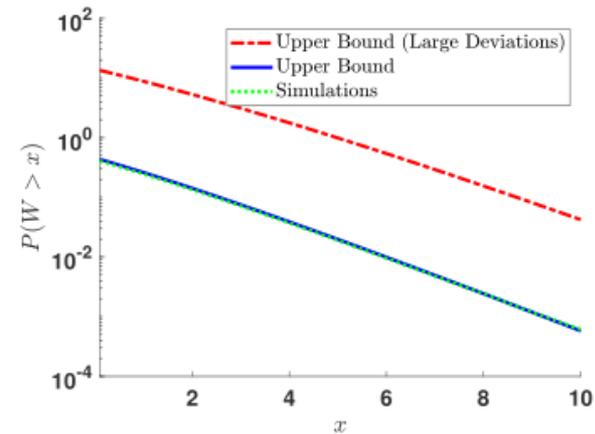


Boole's ineq:  $\mathbb{P}(A \cup B) \leq \mathbb{P}(A) + \mathbb{P}(B)$

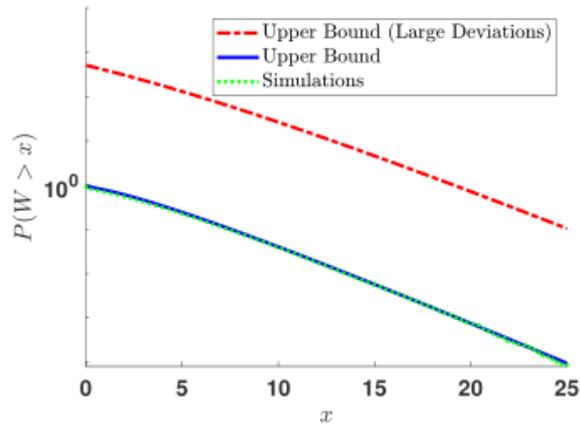
$$\begin{aligned} \mathbb{P}(\mathcal{S} > x) &\leq \mathbb{P}(Y + Z > x) + \mathbb{P}\left(\max_{3 \leq i < \infty} U_3 + \dots + U_i > x - Y - Z \geq 0\right) \\ &\quad + \mathbb{P}\left(\max_{2 \leq i < j < \infty} V_3 + \dots + V_i + U_{i+1} + \dots + U_j > x - Y - Z \geq 0\right) \\ &\leq (1 + \mu x)e^{-\mu x} + \inf_{\{0 < \theta < \mu: \beta < 1\}} \frac{\beta(2 - \beta)}{(1 - \beta)^2} \frac{\mu^2}{(\mu - \theta)^2} (e^{-\theta x} - (1 + (\mu - \theta)x)e^{-\mu x}) \end{aligned}$$

$$\beta := \mathbb{E}\left[e^{\theta(Y-X)}\right]$$

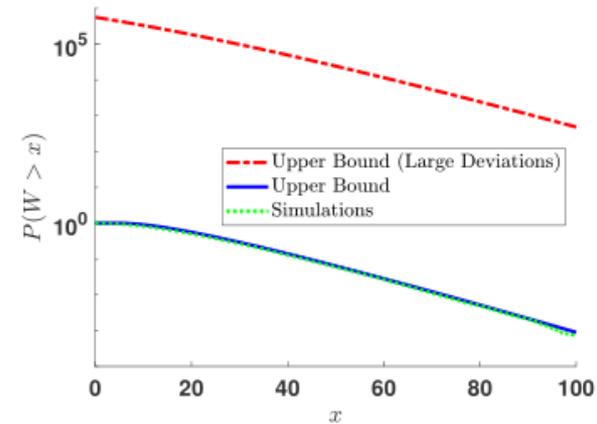
# Simulations: D/M/1 $\rightarrow$ $\cdot$ /M/1 and E2/M/1 $\rightarrow$ $\cdot$ /M/1



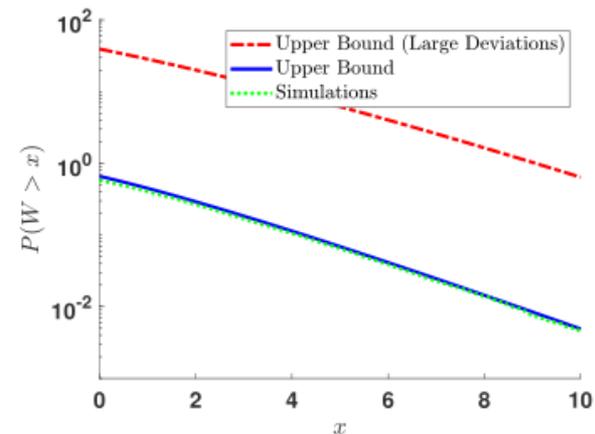
(a)  $\rho = 0.5$



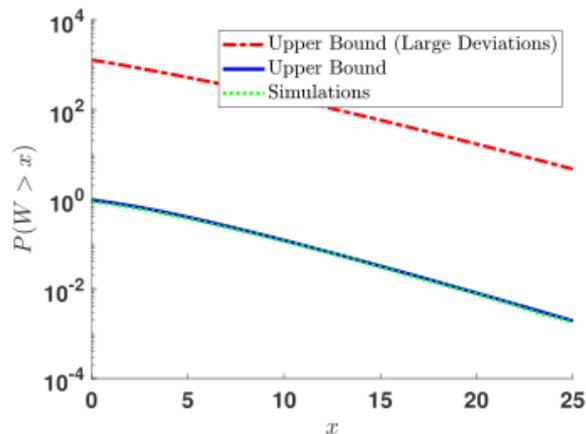
(b)  $\rho = 0.75$



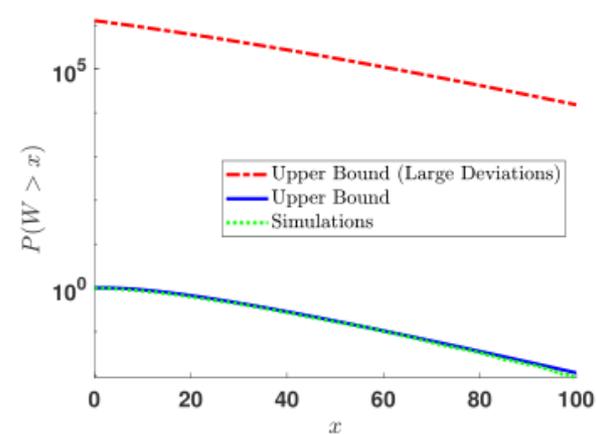
(c)  $\rho = 0.95$



(a)  $\rho = 0.5$



(b)  $\rho = 0.75$



(c)  $\rho = 0.95$

# Conclusions

---

- Part 1:
  - Generalizing martingale bounds using an expansion of the overshoot
  - More complex (subject to integration) but arbitrarily sharp
  - Immediately extendable to (Semi-)Markovian arrivals
- Part 2:
  - Poly-Exp structure of sojourn times in tandem networks
  - Ultra-sharp explicit bounds in some non-Poisson tandems